

Our expertise

Paragon Veterinary Referrals offer the highest levels of care and treatment for patients referred to us by veterinary surgeons from across Yorkshire and the North of England. We offer a wide range of services, including:



Anaesthesia and Analgesia
General anaesthetic and pain relief



Neurology
Spinal, brain and nerve disorders



Cardiology
Heart and respiratory conditions



Oncology
Cancer diagnosis and treatment options



Dermatology
All types of skin disorders can be dealt with



Ophthalmology
Including cataract surgery and BVA eye testing



Diagnostic Imaging
Advanced imaging service to assist with diagnosis



Orthopaedic Surgery
Bone and joint conditions



Internal Medicine
Such as liver problems, gastrointestinal and pancreatic problems



Soft Tissue Surgery
Such as airway, gastrointestinal and urogenital conditions

Peace of mind

24/7



Paragon Veterinary Referrals has veterinary and nursing staff on the premises, 24/7, 365 days of the year.

To get in touch please call:

01924 908333

For more information visit paragonreferrals.co.uk

As a patient, your pet will benefit from exemplary care through continual monitoring and attention from fully qualified veterinary and nursing staff, whether during the day, night or at weekends and during bank holidays.

In the unfortunate event that your dog or cat develops a major health problem, we are here to help you and your vet care for your much-loved pet



Directions

Paragon Veterinary Referrals is located at Paragon Business Village off the A650, just 5 minutes from junction 41 of the M1 and minutes from Wakefield City centre.

By public transport

Paragon Business Village is 1.5 miles from Wakefield Westgate Railway Station, which has a taxi rank. Route 111 from Wakefield Bus Station runs past the Business Park.

By car

From Junction 41 of the M1 take the A650 heading towards Wakefield. Head straight across at the first roundabout, then at the next roundabout take the third turning on to Paragon Avenue. At the next roundabout take the third exit on to Red Hall Avenue. At the T-junction turn right on to Red Hall Crescent then the first left into our car park.

Satellite navigation details WF1 2DF

Feedback

We positively encourage feedback to continuously build and improve our service. If you would like to pass on any comments, please email: referrals@paragonreferrals.co.uk



Paragon Veterinary Referrals, Paragon Business Village, Red Hall Crescent, Wakefield WF1 2DF

T 01924 908333 W paragonreferrals.co.uk

f #paragonveterinaryreferrals

Committed to excellence

PVR-WEL-V2-0119

iCat Care accredited
Cat Friendly Clinic
Gold Level



Welcome

A guide to Paragon Veterinary Referrals and our services



A passionate team

Our team is dedicated to providing the best possible care and treatment for your pet at all times.

Pets come first, and our motivation is to provide patients and their owners with the highest standard of service possible.

When your pet is referred to us by your regular veterinary surgeon we will work with both of you to ensure that your pet receives the very best veterinary treatment available.

We act with care, commitment and compassion towards all pets and owners.

Your pet's best interests are our priority at all times.



State-of-the-art facilities at Paragon Veterinary Referrals

In addition to our highly skilled and experienced team, we also have outstanding modern facilities:



8 consultation rooms



5 operating theatres



State-of-the-art equipment



Advanced diagnostic imaging suite (MRI, CT, Fluoroscopy, Endoscopy, Ultrasound)



24-hour intensive care facility



Spacious and comfortable waiting room with separate cat waiting area

365

Veterinary and nursing team on duty 24/7, 365 days a year

For more information visit paragonreferrals.co.uk

Information about your appointment



To see one of our team, you must be referred to us by your regular veterinary surgeon. We will liaise closely with your vet and your pet will be referred back to them, as appropriate, for their ongoing healthcare needs.

We are open for routine appointments from 08.00 to 19.30 Monday to Friday. If you need to see us in an emergency please speak to your vet.

Please aim to arrive 10 minutes prior to your appointment so that we can check that the information we hold for your pet is correct.

Your regular vet will supply us with a letter of referral, giving details of your pet's relevant history and a brief summary of the problem.

Please bring any X-rays, scans or other information that your vet may have supplied to you.

It would also help us if you could provide us with some brief notes about your pet's history e.g. regarding dates of events and any signs of problems which you may have noticed. We suggest that you make a list of your own queries or concerns which you can check at the end of your consultation, to make sure that we have fully addressed them.

If your pet requires urgent treatment, it may need to be admitted immediately after your appointment and be required to stay with us overnight, under the care of our 24/7 veterinary and nursing team.

Please remember, where appropriate, to fast your pet before your appointment. You may give your pet a normal meal early in the evening before your consultation. However, it should not be fed after 10pm. Fresh water should be available at all times.

If your pet is receiving prescribed medication, please continue your medication plan as normal, unless otherwise instructed.

If you have any concerns, or your pet has any special requirements (e.g. diabetic) you must check with your vet before fasting.



Treatment fees

Estimates of costs will be provided during initial consultation. Due to the nature of the work carried out, the actual cost may vary depending on the diagnosis, treatment provided, or emergency situations. We will keep you up to date with any changes as treatment proceeds.

Direct insurance claims may be approved, subject to prior confirmation. Please contact the Referrals Team to discuss this further.



RSA Insurance

In order to fully support you and your pet, Paragon Veterinary Referrals will endeavour to cover the cost of the £200 referral fee which may be charged by the Royal Sun Alliance (RSA) group of insurers.

We are happy to discuss this with you or your vet, and this will not delay your referral in anyway.

Please bring any relevant insurance documentation, including a blank claims form.

Payment in full will be expected at the time of consultation, on the discharge of your pet or on collection of medication/diets, unless direct insurance claims have been authorised in advance.

We reserve the right to request part-payments during extended stays, or to ask for part-payment of the estimated costs on admission.

Cash, BACs payments, debit and credit cards are all acceptable. (NB we do not accept personal cheques or American Express cards).